TECHNOLOGY PORTFOLIO

Cybersecurity and SECaaS

- Virtual CISO
- GAP Assessments
- Compliance & Governance
- Security Awareness Training
- Vulnerability Assessment
- PEN Testing
- Phishing Simulation
- Managed Firewall
- EDR/MDR/XDR End Managed
- Email Security
- Zero Trust Framework
- DDoS Mitigation
- SOAR & AI Response
- Managed SOC/SIEM
- Incident Response
- Forensics
- Secure Remote Access

Managed Services

- Licensing & IT Procurement
- Cloud & IT Management
- Managed WiFi
- Expense Management & Optimization
- Patch Management
- Helpdesk
- Remote Monitoring & Management
- Onsite Support
- NOC & Network Monitoring
- Managed Network
- Staff Augmentation
- CRM/ERP
- Professional Services
- Physical Security & Surveillance
- Backup & DR

Cloud Compute

- Colocation
- IaaS/PaaS/SaaS
- Hyperscalers (Azure, AWS, GCP)
- Multicloud/Private/Public/Hybrid
- Direct Cloud Connectivity
- Backup & Recovery
- Managed Hypervisors
- Bare Metal
- Cloud Storage
- Desktop as a Service
- Cloud Expense & Optimization
- Migration & Readiness Assessment
- Cloud Assessment
- Application Modernization, Development
- Database
- Cloud Security

Contact Center & CX

- Omnichannel
- Artificial Intelligence (AI)
- Bots, Virtual Agents
- Conversational AI, Natural Language
- Third Party Verification
- WFO/WFM/WEM
- Customer Data Integration & Knowledgebase
- CRM & Applications
- Reputation Management
- Dialer & Branded Caller
- Compliance
- Analytics & Business Intelligence (BI)
- CPaaS
- BPO & Managed Services

UC & Collaboration

- Hosted Voice
- Video collaboration, Meetings
- Messaging & Chat & File Sharing
- Teams/WebEx/Zoom
- Cloud Fax & Workflow Automation
- Text Messaging
- Application Integration
- Speech Analytics
- Remote Workforce

Mobility & IoT

- Cellular Voice
- 4G/5G Data Circuits
- Starlink & Satellite
- Managed Mobility Routing
- Smart SIMs & eSIMs
- Mobile Device Management (MDM)
- Fleet Management
- Asset Tracking
- IOT Sensors, Application Integration, Dashboards
- International & Domestic
- Tablets/Phones
- Life Cycle Management
- Mobile Expense Management & Optimization

Network & Voice

- DIA & Broadband
- International
- Circuit & Billing Aggregation
- Network Management
- MPLS, VPLS, EVPL
- Satellite
- Fixed Wireless
- 4G/5G Wireless
- SIP/POTS/PRI

SD-WAN

- Automatic Failover
- Link Aggregation
- Network Optimization
- QOS and Application Acceleration
- Secure Access Service Edge (SASE)
- Security
- Billing Aggregation
- Remote Access

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